

## Booking terms Grännäs Camping och Stugby

Recommended by SCR. Other booking terms apply when booking online via SCR.



### General matters:

This camping facility is part of the Camping Key Europe system. As a result, you are required to hold a valid Camping Key Europe when renting a camping site.

### Age limit for booking

You must be at least 18 years old in order to book or sign a contract with us. Identification may be required upon check in.

### Booking/payment

Reservations exceeding SEK1000 will be invoiced in advance. The reservation is official after the payment of this booking deposit. The rest amount must be paid 30 days before arrival and will be invoiced 6 weeks before arrival unless otherwise agreed. If this invoice is not paid within the time required, we have the right to cancel your booking. Failure to make the final payment will be deemed to be a cancellation by you, and the cancellation rules will apply.

### Cancellation

You can cancel by e-mail ([info@grannascamping.se](mailto:info@grannascamping.se)). Cancellation directed to anyone else will not be deemed valid.

- cancelling more than 40 days before arrival date you will not pay any more than a service fee of SEK 100
- cancelling the booking between 12 and 39 days before the arrival date, you must pay 30% of the total rent.
- cancelling the booking between 2 and 11 days before the arrival date, you must pay 90% of the total rent.
- cancelling the booking on the arrival date or one day before, you must pay 100% of the total rent.

If you have not cancelled, and you do not come to claim the booked accommodations, the camping facility will be entitled to charge you the entire amount of the rental. Changes to different period or accommodation will be deemed to be a cancellation and new booking

### Cancellation insurance

You can protect yourself against cancellation costs by buying cancellation insurance at a cost of SEK 199 per booking. Cancellation insurance may be ordered only in conjunction with booking, and will allow you to cancel up to 24 hours before the date of arrival at no cost other than a service fee of SEK 200 per booking, as well as any booking fee, provided any of the following conditions are satisfied:

Death, sickness or serious accident affecting you, your husband/wife, cohabitant, the parents of your husband, wife or cohabitant, children, siblings or travelling companion

Other serious events beyond your control, such as extensive fire or flooding of your home, which would render it unreasonable to demand that you honour your booking. \* Draft notices for induction into the armed forces or civil defence.

You must be able to substantiate your impediment by a certified statement from a doctor, government agency or insurance company, for example. Certificates received more than seven (7) days after the date of cancellation will not be considered.

The fee for the cancellation insurance and any booking fee will not be refunded in the event of cancellation.

### Check-in and check-out times

Cabin check-in is at 15.00 and check-out kl. 11.00 unless otherwise agreed. For a campingspot we apply a check-in/out of 15.00. If the cottage or site is not vacated in time, you will be charged for any additional costs that arise from the inability of the next guest to check in at the proper time.

### Rules of conduct

The SCR Rules of Conduct apply at this camping facility. There may be local additions regarding objects to be placed on sites, automobile parking, running electric cables, sewage tanks, and other matters, based on government agency requirements.

Violation of the rules of conduct may lead to a guest being excluded from the premises.

### Camping facility liability

The camping facility is liable for injuries that you sustain through the proven negligence of owner of the camping facility any of its personnel within the scope of its service obligations.

The camping facility is not liable for injuries that you sustain that are caused by a third party or another guest, or for an injury beyond the control of the camping facility.

### Complaints and refunds

If the leased accommodations do not comply with the description promised, this should be reported to us within 2 hours of your arrival so that we have will be able to remedy the situation. We urge you to report any defects arising during your stay, without delay.